

# News

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## New era in crew pairing: Eurowings first to implement renewed pairing optimizer from Lufthansa Systems

- Eurowings is the first airline to implement the new NetLine Crew Pairing Application from Lufthansa Systems
- The cloud-native application combines advanced optimization, scenario evaluation, and an intuitive UI to improve crew pairing quality
- Joint development and early user feedback shaped the solution's intuitive design and functionality

*Raunheim, 25<sup>th</sup> November 2025.* Eurowings is the first airline to implement the newly released NetLine Crew Pairing Application from Lufthansa Systems. As the launching customer, Eurowings is pioneering the deployment of a newly developed, optimizer-based solution for efficient and flexible crew planning. Already using the full NetLine and Lido product suites from Lufthansa Systems, the implementation of NetLine Crew Pairing Application became a natural next step in Eurowings' digital planning strategy.

With the integrated optimizer, Eurowings aims to improve crew rotation efficiency and reduce overall planning complexity — addressing one of the most cost-intensive areas in airline operations. The application enables a fast return on investment by combining advanced optimization technology with an intuitive interface. It allows crew planning teams to run multiple pairing evaluations in parallel, comparing results side by side to find the best solution. Comprehensive reporting features, including charts and KPIs, support data-driven decisions and improve transparency across planning teams.

“In an increasingly competitive and cost-sensitive airline industry, innovating and strengthening the planning process is not just a strategic choice — it's a necessity for stronger operational management. We are proud to take this important step together with Eurowings. Their early involvement has been key to shaping this solution,” said Jan-Peter Gaense, Senior Vice President NetLine and SIRAX at Lufthansa Systems. “This launch also marks the beginning of a new generation of NetLine Crew — smarter, more user-centric, and ready to meet the operational challenges of tomorrow.”

To support early adoption, Eurowings and Lufthansa Systems jointly developed a click-and-feel environment that allowed users to explore the interface and provide input from the earliest project phases. As the first renewed component of the NetLine Crew suite, the application reflects the commitment of Lufthansa Systems to deliver cloud-native, optimizer-driven aviation IT solutions through close collaboration with their customers.



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## About Eurowings

Eurowings is the value airline of the Lufthansa Group and thus part of Europe's largest airline group. With its clear positioning as Europe's value carrier for leisure and business travelers, Eurowings clearly distinguishes itself from the ultra-low-cost carrier segment, allowing its customers to fly affordably and flexibly with numerous booking options and extras as well as customer-friendly services. With its value concept, the German airline is responding to the core needs of today's air travelers: even greater flexibility, comfort and sustainability. Eurowings offers direct flights to around 150 destinations within Europe. With 13 international bases – including Mallorca as Europe's number one vacation island – the Lufthansa subsidiary is one of the largest leisure airlines in Europe. It currently has a fleet of around 100 aircraft and employs 5,500 people.

## About Lufthansa Systems

Lufthansa Systems GmbH, the leading airline IT provider, has been shaping the future of digital aviation for 30 years. Helping airlines unlock their full potential, the company combines profound industry know-how with advanced technological expertise. A subsidiary of the Lufthansa Group, the company offers its more than 350 customers worldwide a portfolio with often market-leading products that cover all airline business processes – on the flight deck, in the cabin, and on the ground. Lufthansa Systems is committed to improving its own environmental footprint and that of its airline customers of all sizes and business models. Headquartered in Raunheim near Frankfurt/Main, Germany, Lufthansa Systems employs around 3,000 people at its locations in 16 countries. [www.LHsystems.com](http://www.LHsystems.com)

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